

## Session

# Communication and Facilitation in Project Teams

<b>Date</b>	Thursday 22 April 2021 (09:00-12:00) Friday 23 April 2021 (09:00-12:00)
<b>Location</b>	Online via ZOOM
<b>Price</b>	free for the researcher at the university college, but not for us, as we will reimburse the teacher. If you are unable to attend due to circumstances, please let us know 5 working days in advance. If you are absent without a valid reason, we are obliged to charge you a fee of 50€ per missed session.
<b>Register</b>	<a href="https://vlhora.formstack.com/forms/vllg_2021_communicaton_and_facilitation">https://vlhora.formstack.com/forms/vllg_2021_communicaton_and_facilitation</a>
<b>Target group</b>	(senior) researchers
<b>Goal</b>	Acquire knowledge and explore tools suitable for facilitating project collaboration

### Description

Do you want to be competent in developing excellent team cooperation competencies? Do you want to enhance your communication skills? Do you want to develop your leadership and conflict facilitation skills while having fun with group exercises and role-play activities?

Here you will gain new insights into your own role within your team and gain appreciation of other roles that may appear during conflicts. By learning better ways of looking at team dynamics (team development clock, team triangle) you will improve your ability to create a good and well-structured work environment and enhance team collaboration.

We will also explore the seemingly simple, yet powerful tool of giving constructive feedback which will help you motivate your team. After completing this workshop you will have an expanded set of useful communication and facilitation skills that will enable you to build good work relationships and deal with conflicts in a constructive manner.



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### Discussion Points

- Team roles and team development stages
- How to create a good and well-structured work environment and enhance collaboration
- Motivating a team with constructive feedback
- Basic elements of agile methodology
- Selected virtual project communication tools
- How to handle conflicts successfully

### Teacher

Monika Maria Thiel, Owner-Manager of Creative Dialogue e.K., obtained a master degree in Occupational and Organizational Psychology, Psycholinguistics and Intercultural Communication. She has obtained additional qualifications in the fields of Commercial Mediation, Collaborative Practice, the Graves Values System and Systemic Supervision and Consulting. She is also a certified trainer and speech therapist. Monika Maria has previously managed an adult education institution in the medical-therapeutic sector and spent 15 years as an editor for the Springer publishing house in Heidelberg. She has gained international experience in Luxembourg, France, the UK, Bolivia, the USA, Israel and Palestine. As a consultant, coach, trainer, facilitator and mediator, Monika empowers individuals, (international) teams and organizations engaged in change processes to develop their values, to unlock their full potential, to constructively resolve conflict, to manage changes creatively and productively and, ultimately, to achieve their goals. She also lectures at a number of universities and university colleges both in Germany and abroad.

